

## Warranty Exchange (WRMA) Form

Please Read These Instructions For Return Requests

In order to process your Warranty Exchange and avoid delays, please follow the instructions below. Once your package is received please allow 1 to 2 weeks (for inside the U.S.) to receive a new one.

**Step 1:** Complete the entire form, Print two (2) copies of the WRMA form below and include one with the package and the other to keep for your records.

**Step 2:** Package items properly with any needed packing material. You are responsible for any lost or damaged items while in transit back to us, this is why we strongly suggest you purchase insurance and use a shipping method that provides tracking information.

**Step 3:** Use the address below to return your item. We recommend you **cut this out** and use it as your shipping address label. **If the words "WRMA: Warranty Exchange" are not on the package it may be refused:**

**TAW~Global, LLC**  
**ATTN: Whole House FM Transmitter**  
**WRMA: Warranty Exchange**  
**1827 S Westnedge Ave**  
**Kalamazoo, MI 49008**

**You must complete this WRMA FORM** and return it with the item for us to know who sent the package.

Also, any package without the WRMA will be refused and sent back to you.

**Step 4:** Return within 5 days of this RMA being issued to avoid a restocking fee or the item being returned.

Again, you are responsible for any lost items while in transit back to us, this is why we strongly suggest you purchase insurance and use a shipping method that provides tracking information.

## For Warranty Exchange (WRMA) Only

Please Complete This Form on Your Computer, **NOT** by Hand

Today's Date: \_\_\_\_\_ Date Purchased: \_\_\_\_\_  
First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
Address 1: \_\_\_\_\_  
Address 2: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip/Post Code: \_\_\_\_\_  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Where did you purchase and what is your order number?

WholeHouseFMTransmitter.com      Order #: \_\_\_\_\_  
 Ebay.com      Ebay ID: \_\_\_\_\_  
 Amazon.com      Order #: \_\_\_\_\_  
 Other      Describe: \_\_\_\_\_

**If you did not purchase directly from us via our Website, Amazon store, eBay store, etc. you must return it to the place where you made the purchase.**

Please explain in detail what problem, if any, you are having:

**For Warranty Exchange:** You must return the item within the stated warranty period from the date of purchase. Please read our warranty policy for more details.